

CardioThoracic Public Involvement Panel

Case Study



Background

- The Oxford Heart Centre team supports patients and their carers through all aspects of care from diagnosis and treatment, through to rehabilitation.
- Patient and Public Involvement (PPI) contributors provide insights into living with heart disease and conditions through their “lived” experience.
- PPI ensures that the Oxford Heart Centre care is more relevant to the needs of patients and their carers.

What we did

- The Oxford Heart Centre has established the Cardiothoracic Public Involvement Panel (CTPIP) to improve services and celebrate successes.
- The CTPIP has approximately 20 members, including the public, patients, carers and NHS staff.
- Expenses are reimbursed and refreshments provided.
- Meetings provide an opportunity to hear from clinical staff and researchers about the latest developments in the Oxford Heart Centre, and advances in heart disease treatment.
- Public members join activities, such as walk-arounds of wards and senior staff reviews, providing feedback on patients' needs, concerns and interests.

What difference did it make

CTPIP members:

- Provide patient insight and feedback for academic and **BRCA / NIHR** funded clinical research studies within the Oxford Heart Centre, reviewing lay summary research proposals, protocols, patient information leaflets and consent forms.
- Participate in study project groups.
- Contribute to production of new and revised patient information leaflets for the Oxford Heart Centre to reflect the views of patients.
- Provide input into clinical area reviews for enhancing patient experience in the Oxford Heart Centre.
- Provide a PPI perspective to projects at Oxford University Hospitals NHS Foundation Trust (OUH).
- Attend and contribute to OUH Public and Patient Forum meetings.

Find out more about the CTPIP group